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Accessibility statement

This statement was created on 05/12/2025

Accessibility statement for citygreenlight.com

This accessibility statement applies to <https://citygreenlight.com/>.

This website is run by City Green Light Srl. We want as many people as possible to be able to use this website.

Feedback and contact information

To report any cases of non-compliance with accessibility requirements, or to request information and content excluded from the scope of the directive, you may write to the following email address:

accessibilita@citygreenlight.com.

The person responsible for managing requests is Alina Ferraro, Marketing & Communication Management at City Green Light.

Methods for submitting reports to AgID

In the event of an unsatisfactory response or no response within thirty days to the notification or request, the interested party may submit a report to AgID via certified email (PEC) to the following address: protocollo@pec.agid.gov.it.

Information on the Website

Date of website publication: September 2025

Usability tests have been carried out: no

The website is set up for the following operating systems: WordPress

Information on the organization

Number of employees with disabilities within the organization: 11

Number of workstations for employees with disabilities: 1

Technical information about this website's accessibility

We are committed to making our website accessible, in accordance also with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is **partially compliant** with the EN 301 549 "Accessibility requirements for ICT products and services", the European Standard and Web Content Accessibility Guidelines version 2.2 AA standard.

Non-compliance with the accessibility regulations

- C.9.1.1.1 – Non-text Content: Not all non-text content presented to the user has a text alternative that serves the equivalent purpose.
- C.9.1.3.1 – Info and Relationships: In some cases, information, structure or correlations conveyed by the presentation of pages cannot be determined programmatically (or are not available through text);
- C.9.1.4.1 – Use of Color: In some cases, color alone has been used to identify a purpose or distinguish an information or function;
- C.9.1.4.3 – Contrast (Minimum): Where not allowed, visual representation of text and images containing text does not always have the minimum contrast ratio required ***;
- C.9.1.4.4 – Resize text: Some texts, except for subtitles and images containing text, cannot be resized up to 200 percent without using assistive technologies and without losing content and functionality;
- C.9.1.4.5 – Images of Text: In some cases text images have been used instead of text only and are neither customizable nor essential to the types of information conveyed;
- C.9.2.1.1 – Keyboard: Some features cannot be activated by keyboard (or similar input interface);
- C.9.2.2.2 – Pause, Stop, Hide: Some animations, flashing, sliding or self-updates of information started automatically, with a duration of more than five seconds or presented in parallel with other content, there are no mechanisms

to stop or hide them;

- C.9.2.4.1 – Bypass Blocks: There is no mechanism to skip content blocks that repeat on multiple web pages;
- C.9.2.4.3 – Focus Order: In some web pages that can be browsed sequentially and in which the navigation sequence affects their meaning and functioning, some objects that may receive the focus do not receive it with an order that preserves the meaning and operation of it;
- C.9.2.4.4 – Link Purpose (In Context): The purpose of certain links cannot be determined by the link text or by the link text together with adjacent content;
- C.9.2.4.6 – Headings and Labels: Headers and/or labels do not sufficiently clarify content or functionality;
- C.9.2.4.7 – Focus Visible: On some interactive elements the focus indicator is not visible;
- C.9.3.3.2 – Labels or Instructions: In some cases no labels or instructions are provided when the content requires input actions by the user;
- C.9.3.3.3 – Error Suggestion: In cases where an input error is identified and suggestions for correction are known, they are not provided to the user, unless prohibited by law;
- C.9.4.1.2 – Name, Role, Value: In some cases, user interface components (including: module elements, script-generated links and components), name, role, state, property and values are incorrect or set, or the user a.t are not warned when these attributes change;
- C.9.4.1.3 – Status Messages: In some cases state messages are not presented to the user so that a.t. interpret them without having to move the focus;
- C.10.1.3.1 – Info and Relationships: In some cases, information, structure or correlations conveyed by the presentation of documents cannot be determined programmatically (or are not available through text);
- C.10.2.4.2 – Page Titled: Some documents do not have titles that describe the topic or purpose;